



**1 Riverwalk Business Park
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Enfield
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Phone 0800 310 2100
Email sales@mdsbattery.co.uk**

17 August 2020

Dear Customer

COVID-19 UPDATE

We continue to follow the government guidelines to ensure the safety of our staff and customers in these difficult circumstances.

We remain open at this time with normal delivery service and Click & Collect from our North London warehouse though our offices and sales counter are closed to visitors.

Deliveries are running smoothly at this time. Both UPS and Royal Mail services are operating normally though we would ask for your understanding if there are any minor delays.

We have good stocks of almost all products and are doing everything we can to ensure we have on-going availability over the next few months.

Whilst our sales counter and offices are closed to all visitors, we are now offering a Click & Collect service for local customers. All orders, without exception must be placed in advance and paid for prior to collection and it is imperative that social distancing rules are observed at all times.

If you have any specific future requirements or need additional stock information, please call us on 0800 310 2100.

Rest assured we will be doing everything we can to maintain a normal service in these difficult times and will follow the government guidance. We will update you should any of the above change.

Yours faithfully

A handwritten signature in blue ink, appearing to read 'M Field'.

Mike Field
Managing Director