

RETURN FORM: Please complete and return this form with the goods.
Please write the return number on the outside of the package.

Return number:

0800 310 2100

Call us to get your return authorisation

Please quote this return number if you need to contact us

Your order details:

Name: _____

Address: _____

Postcode: _____

Phone: _____

Invoice number: _____

Date: _____

eBay ID: _____

or

Amazon ref: _____

Email: _____

The item:

Part number: _____ Serial no (if applicable): _____

Description of fault: _____

What you'd like us to do:

Please tick a box

Refund (faulty product)

Refund (unwanted)

Replacement

Other - please specify

We cannot refund after 28 days - only replace/repair.

If you would like a refund please be sure to return the item as it arrived. Please include all the original packaging, manuals and accessories. We can't accept the return if it's not complete.

We strongly suggest that you get a proof of postage when you return the item - just in case it gets lost in the post.

Returns are normally processed within 5 working days.

Send it to:

MDS Battery Ltd
Returns Dept.
1 Riverwalk Business Park
Jeffreys Road
Enfield
EN3 7QN